



FOR IMMEDIATE RELEASE
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OPTIVOR ANNOUNCES ISO 9001:2015 CERTIFICATION

Annapolis Junction, MD – Optivor Technologies, LLC (Optivor), a Woman-Owned Small Business, announces its successful upgrade from ISO 9001:2008 to ISO 9001:2015 for demonstrating a Quality Management System (QMS), which conforms to the requirements of the standard: ISO 9001:2015. Optivor has created a strong foundation to ensure that our high company standards of quality are constantly met by organizing our quality processes into a documented and well-organized framework. Leveraging our comprehensive set of processes as a baseline, we continually review and revise our quality standards to improve our business practices and performance. This mitigates risk for our customers, suppliers, and business partners. “Optivor’s quality processes are the key driver of a positive customer experience and commitment in providing outstanding quality products, solutions, and services” said Stuart Chandler, President and Chief Executive Officer.

ISO 9001 is the world’s most widely recognized Quality Management System and assists organizations to meet Customer’s expectations and needs. Optivor employs a methodology for each service we provide to our customers and uses QMS to identify the unique approach needed by analyzing operational effectiveness and efficiencies. In 2008, the Optivor QMS was approved for ISO 9001:2000 Registration. In 2009, Optivor’s QMS was ISO 9001:2008 Registered, demonstrating Optivor’s commitment to excellence. ISO 9001:2015, the latest edition of ISO 9001, ISO's flagship QMS standard, was published in September 2015 with the requirement for existing ISO 9001:2008 registered QMS to be upgraded to ISO 9001:2015 by September 2018. Chandler also remarked, “Although the older version, ISO 9001:2008 is still valid, Optivor opted to transition to the new standard ahead of the requirement, because of our strong commitment to continuous improvement in all facets of our business and ensure that our products, solutions, and services meet and exceed our customers’ expectations.” The ISO 9001:2015 QMS system combines the process approach with risk-based thinking, and employs the Plan-Do-Check-Act cycle at all levels within the organization. The upgrade of Optivor’s QMS was completed and ISO 9001:2015 Registered on December 22, 2016. Our ability to meet our customer's requirements is continually evaluated and improved to deliver greater efficiency, effectiveness, and flexibility.

About Optivor:

Optivor is a global leader in enterprise communications solutions and IT Services. The company provides Unified Communications, Contact Centers, Data Solutions, Video Teleconferencing

and related peripheral equipment and services directly and through its partners. Enterprises of all sizes depend on Optivor for state-of-the-art communications that improve efficiency, collaboration, customer service, and competitiveness. Optivor is ISO 9001:2015 registered.

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